



GUEST ALERT

As a family owned and operated business, the health and well-being of our guests and staff is **Out of the Ordinary Outback** group highest priority.

Covid-19 is a respiratory illness caused by a new virus. In response to this current pandemic, we continue to follow the latest advice and recommendations from the World Health Organisation (WHO) and the Australian Government.

The virus can spread from person to person, but good hygiene can prevent infection.

In response, all our staff have been informed, in detail, on essential prevention measures – ranging from hygiene measures including frequent cleaning and sanitising of ‘high touch’ areas within our reception area, throughout the Resort and our Restaurant, Bar and Cafés.

We are continuously monitoring and implementing the current recommendations and guidelines of the local health authorities as they evolve, to provide the best possible service, whilst ensuring the safety of our guests.

We will be implementing the following measures within our resort:

- Encouraging both staff and guests to practice social distancing
- Supporting staff who exhibit any symptoms of Covid-19 or who have had contact with a confirmed case to remain away from work until they receive medical clearance.
- Providing hand sanitiser at our Front Desk
- Ensuring that all high-touch areas within our Reception Area, Restaurant and Cafés are cleaned frequently.

We encourage everyone to practice good hygiene to protect against infection and/or further spread. Prevention Methods:

- Use your elbow or a tissue to cover your mouth when you sneeze or cough.

- Washing your hands regularly with soap and water and/or with an alcohol-based hand sanitiser
- Maintain at least 1 metre distance between yourself and others around you (not part of your immediate family)
- Avoiding close contact with anyone displaying cold or flu-like symptoms

Symptoms:

- Patients may have a fever, cough, shortness of breath, runny nose and other symptoms
- In more severe cases, infection can cause pneumonia with acute respiratory distress.

If you are experiencing any of these symptoms, please stay in your cabin or on your campsite and seek medical attention immediately. If it is an emergency, please call 000. To seek further information, please contact your General Practitioner or visit the Federal Government Department of Health www.health.gov.au/news/health-alert or the National Coronavirus Health Hotline on 1800 020 080.

On a personal note, we would like to encourage kindness and care; especially in looking out for the more vulnerable members of our community. This is an unprecedented situation and now, more than ever the family business sector is relying on the community to keep it afloat, and we thank you for choosing and continuing to support Out of the Ordinary Outback Group.